



Hawaii Information Network Corporation  
State of Hawaii

August 16, 1994

*Encl: Lyn / Sandra  
Set up meeting  
w/ Al but Nani  
on how we are to  
proceed.  
SP*

Ms. Sandra Furukawa  
Department of Land and Natural Resources  
Bureau of Conveyances  
1151 Punchbowl Street, Room 120  
Honolulu, HI 96813

*8/31 } date Nani  
9/8 } cannot meet  
9/1  
Thursday 10:00 am.*

Dear Ms. Furukawa:

At its July 5, 1994 meeting, the Board of Directors of HAWAII INC approved a plan which calls for the transfer of responsibility for Hawaii FYI to the Information and Communication Services Division (ICSD) of the Department of Budget and Finance. ICSD has agreed to assume responsibility for all aspects of Hawaii FYI except the support of private service providers. That transition of Hawaii FYI to ICSD has been initiated, and the contact person there for Hawaii FYI-related matters is Mr. Al Fu. He can be reached at 586-1940, fax 586-2337.

HAWAII INC focused on creating an electronic gateway - Hawaii FYI - to encourage the development and growth of the information industry in Hawaii. Now that Hawaii FYI is operational, the Board has decided to shift HAWAII INC's focus from Hawaii FYI to a broader approach to develop the information industry.

In general, this transition means that:

Hawaii FYI will continue to be fully operational and ICSD will continue support for users as well as government information and service providers (ISPs).

Existing and prospective private operators of services directly connected to Hawaii FYI will need to make arrangements for an alternate service delivery platform.

HAWAII INC will continue its role of information provider to Hawaii FYI and service bureau for public and private services; additionally, we will maintain current connections to our computers for the next six months.

HAWAII INC will no longer market and promote Hawaii FYI to prospective providers and users. Questions and requests for information will be routed to ICSD. HAWAII INC will also not be establishing any new connections between private ISPs and Hawaii FYI.

In your specific case, the transition means that the billing service provided by Profitability of Hawaii through HAWAII INC will no longer be available. The last billing run will be February, 1995. The Closed User Group (CUG) option will continue, but responsibility for maintenance of CUGs moves to ICSD.

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The Board's decision evolved through discussions of revisions to the HAWAII INC business plan. At their February 1, 1994 meeting, the Board approved a motion to shift HAWAII INC's focus from Hawaii FYI and other operational services to a broader approach for the development of the information industry in Hawaii. In order to reallocate its resources to other activities to develop an information industry, the Board in subsequent meetings: a) adopted a resolution to transfer Hawaii FYI to ICSD; b) adopted and approved a plan for transition to ICSD; and c) initiated a plan of action and process for formulating the future directions and the strategic goals and objectives of the corporation.

The issues faced by HAWAII INC on the path to its decision were not lacking, and I mention the major issues here so you know they were raised:

- 1) How to assure responsible continuance of service: other options besides the ICSD option were considered;
- 2) How to eliminate or mitigate negative impacts on service providers: besides the six-month window for transition, we are still open to possibilities in this area;
- 3) Impact of lack of a billing service;
- 4) Who will: a) sustain Hawaii's international reputation as a leader in community networking; b) advocate for the values behind Hawaii FYI; c) continue its growth, promote it, and support ISPs?

While change always results in some disruptions and difficulties, we at HAWAII INC will move on to new opportunities knowing that Hawaii FYI has grown impressively since its introduction in 1991. Its eighty services now log over two million minutes of use and 250,000 accesses per month. General awareness of Hawaii FYI has also shown steady growth, as evidenced by: articles in publications such as *Wired*, *Governing*, and *Government Technology*; regular monitoring by a national trade publication; inquiries from other states and countries regarding our model of a civic/community network; and awards from Government Technology Conference and the National Association of State Information Resource Executives (NASIRE). Most recently, author John Naisbitt, in his latest book, *Global Paradox*, cited Hawaii FYI as an excellent example of positive, empowering technology.

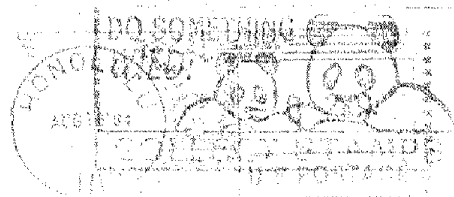
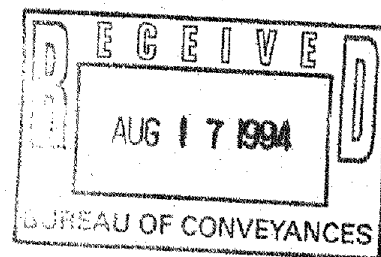
We have you, the information and service providers, to thank for helping Hawaii FYI to achieve these levels of usage, awareness and recognition. We appreciate your leading edge commitment to this effort and look forward to future collaborations and new frontiers. HAWAII INC will take this opportunity to develop new ideas and programs to support the efficient utilization of information as a resource for all the people of Hawaii.

Sincerely,

  
Arthur F. Koga  
Executive Director

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